



NASA Science Internet (NSI)
Overview of the NSI User Support Office
NSI USO

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Overview of the NSI/USO

- **Hot Line for User Questions**
- **NSI Database Updates**
- **Documentation**
- **Toolkit Distribution and other On-Line Services**



Overview of the NSI/USO

- **Hotline for NSI Questions**
 - **Phone calls, Electronic Mail Messages, FAX, and Walk-ins**
 - **Automated log of user Network Problems/Resolutions**
 - **NSI Network Information**
 - **E-Mail between networks (e.g., DECnet, BITNET, TCP, DECnet)**
 - **Information clearinghouse for several NSI/DECnet database**
 - **Site contact information**
 - **Node contact information**



Overview of the NSI/USO

- **Available Documentation**
 - **NSI Cookbook (formerly SPAN Cookbook)**
 - **Management of NSI/DECnet (formerly SPAN)**
 - **Security Policies and Procedures**
 - **The Yellow Pages**
 - **Using - East - Gateway- E-Mail Syntax**
 - **Various NSI Publications**



Overview of the NSI/USO

- **On-Line Services via NSI NIC**
 - **Documentation**
 - **Cookbook**
 - **E-Mail Syntax**
 - **DECnet Database Distribution**
 - **NPSS Access Via Marshall Network Control**
 - **Pass-Thru Account**



Overview of the NSI/USO

- **NSI Database Update and Distribution (DECnet/TCP)**
 - **Establish a working relationship with routing center liasons**
 - **Receive node additions and deletions from approved sources (DECnet)**
 - **Update internal files for office purposes**
 - **Run Genlist.com produces area US files**
 - **Run build.com produces-US DECnet database**
 - **Checks for duplicate nodenumber and/or nodename**
 - **Automatically deletes all extraneous information**
 - **Correct any discrepancy and re-run build com**
 - **The new DECnet SPAN - DB. is automatically moved to the DECnet Default directory where it is accessable to all DECnet Routing Center liasons and tail sites.**



WHO YOU GONNA CALL?

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Greenbelt, MD 20771**

**301-286-7251 FTS 888-7251
(alt. 301-286-9514/FTS 888-9514)
(FAX 301-286-5152)**

**DFTNIC::NSIHELP (6148::NSIHELP)
nsihelp@dftnic.gsfc.nasa.gov (nsihelp@128.183.10.3)
(C:USA,A:TELEMAIL,P:INTERNET,ID:"<nsihelp(a)dftnic.gsfc.nasa.gov>")
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